



PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

**THE MKHAMBATHINI MUNICIPALITY
AS REPRESENTED BY
THE MUNICIPAL MANAGER
(Duly authorised by Council)**

**MR S MNGWENGWE
850303 6087 083**

And

**MS PHUMELELE PURITY NGUBANE
770821 0235 082**

**DIRECTOR CORPORATE SERVICES
OF THE MUNICIPALITY**

01 July 2021 – 30 June 2022

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Mkhambathini Municipality herein represented by **Mr S Mngwengwe** in his capacity as Municipal Manager (Hereinafter referred to as the **Mkhambathini Municipality** or **Supervisor**)

and

Director: Corporate Services Ms P.P Ngubane of the Municipality (Hereinafter referred to as the **Corporate Services Director**).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The Mkhambathini Municipality has entered into a contract of employment with the **Director: Corporate Services** in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The **Mkhambathini Municipality** and the **Director: Corporate Services** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Director: Corporate Services** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Act as well as the employment contract entered into between the parties;
- 2.2 specify objectives and targets defined and agreed with the **Director: Corporate Services** and to communicate to **Director: Corporate Services** the Mkhambathini Municipality's expectations of the **Director: Corporate Services** performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 specify accountabilities as set out in a performance plan, which forms an annexure to the performance agreement;
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the performance agreement as the basis for assessing whether the **Director: Corporate Services** has met the performance expectations applicable to his or her job;

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- 2.6 in the event of outstanding performance, to appropriately reward the **Director: Corporate Services**; and
- 2.7 give effect to the Mkhambathini Municipality's commitment to a performance-orientated relationship with its **Director: Corporate Services** in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **01 July 2021** and will remain in force until **30 June 2022** thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the **Director: Corporate Services** contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure B) sets out-
- 4.1.1 the performance objectives and targets that must be met by the **Director: Corporate Services** ; and
- 4.1.2 the time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure C are set by the **Mkhambathini Municipality** in consultation with the **Director: Corporate Services** and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of **Mkhambathini Municipality**, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.2.1 The key objectives describe the main tasks that need to be done.
- 4.2.2 The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
- 4.2.3 The target dates describe the timeframe in which the work must be achieved.
- 4.2.4 The weightings show the relative importance of the key objectives to each other.

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- 4.3 The **Director: Corporate Services** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in **Mkhambathini Municipality's** Integrated Development Plan.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The **Director: Corporate Services** agrees to participate in the performance management system that the **Mkhambathini Municipality** adopts or introduces for the **Mkhambathini Municipality**, management and municipal staff of the **Mkhambathini Municipality**.
- 5.2 The **Director: Corporate Services** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Mkhambathini Municipality**, management and municipal staff to perform to the standards required.
- 5.3 The **Mkhambathini Municipality** will consult the **Director: Corporate Services** about the specific performance standards that will be included in the performance management system as applicable to the **Director: Corporate Services**
- 5.4 The **Director: Corporate Services** agrees to participate in the performance management and development system that the Employer adopts
- 5.5 The **Director: Corporate Services** undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the **Director: Corporate Services** responsibilities) within the local government framework.
- 5.6 The criteria upon which the performance of the **Director: Corporate Services** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
- 5.6.1 The **Director: Corporate Services** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs) respectively.
- 5.6.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.6.3 KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- 5.7 The **Director: Corporate Services** assessment will be based on his / her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (**Annexure B**), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Mkhambathini Municipality** and **Director: Corporate Services**

Key Performance Areas (KPA's)	Weighting
Basic Service Delivery	0 %
Municipal Institutional Development and Transformation	70 %
Local Economic Development (LED)	0 %
Municipal Financial Viability and Management	10 %
Good Governance and Public Participation	10 %
Cross Cutting	10 %
Total	100%

5.8 The CMC's will make up the other 20% of the **Director: Corporate Services** Assessment score. CMC's that are deemed to be most critical for **Director: Corporate Services** specific job should be selected (✓) from the list below as agreed to between **Mkhambathini Municipality** and **Director: Corporate Services**.

LEADING COMPETENCIES		
CORE MANAGERIAL COMPETENCIES (CMC)	COMPETENCY DESCRIPTION	WEIGHT %
1. Strategic Direction and Leadership	Impact and influence institutional Performance Management Strategic Planning and Management Organisational Awareness	10 %
2. People Management	Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and dispute Management	50 %
3. Programme and Project Management	Program and project Planning and Implementation Service Delivery Management Program and Project Management and Evaluation	%
4. Financial Management	Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring	10 %
5. Change Management	Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation	%
6. Governance Leadership	Policy Formulation Risk and Compliance Management Cooperative Governance	10 %
CORE COMPETENCIES		
7. Moral Competencies	Able to identify triggers, apply reasoning that promotes honesty and integrity and consistency display behavior that reflects moral competence.	10 %
8. Planning and Organising	Able to plan, priorities and organize information and resources effectively to ensure the quality of service delivery and build efficient contingency Plans to manage risk	%
9. Analysis and Innovation	Able to critically analysis information challenges and trends to establish and implement fact based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives.	%

10. Knowledge and Information Management	Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government.	%
11. Communication	Able to share information, knowledge and ideas in a clear, focused and concise manner, appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome.	%
12. Results and Quality Focus	Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet quality standards. Further to actively monitor and measure results and quality against identified objectives.	10 %
TOTAL		100%

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6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure B) to this Agreement sets out -
- 6.1.1 the standards and procedures for evaluating the **Director: Corporate Services** performance; and
 - 6.1.2 the intervals for the evaluation of the **Director: Corporate Services** performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the **Mkhambathini Municipality** may in addition review the **Director: Corporate Services** performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- 6.4 The **Director: Corporate Services** performance will be measured in terms of contributions to the goals and strategies set out in the **Mkhambathini Municipality's** IDP.
- 6.5 The annual performance appraisal will involve:
- 6.5.1 **Assessment of the achievement of results as outlined in the performance plan:**
 - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - (b) An indicative rating on the five-point scale should be provided for each KPA.
 - (c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.
 - 6.5.2 **Assessment of the CCRs**
 - (a) Each CCR should be assessed according to the extent to which the specified standards have been met.
 - (b) An indicative rating on the five-point scale should be provided for each CCR.
 - (c) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.
 - (d) The applicable assessment rating calculator (refer to paragraph 6.5.1) must then be used to add the scores and calculate a final CCR score.
 - 6.5.3 **Overall rating**

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

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6.6 The assessment of the performance of the **Director: Corporate Services** will be based on the following rating scale for KPA's and CCRs:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of the Corporate Services Manager at this level. The appraisal indicates that the Corporate Services Acting Director has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Corporate Services Acting Director has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Corporate Services Acting Director has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the Corporate Services Acting Director has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the Corporate Services Acting Director has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The Corporate Services Acting Director has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

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- 6.7 For purposes of evaluating the annual performance of the Municipal Manager, an evaluation panel constituted of the following persons must be established -
- 6.7.1 Executive Mayor or Mayor;
 - 6.7.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
 - 6.7.3 Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council;
 - 6.7.4 Mayor and/or Mayor from another municipality; and
 - 6.7.5 Member of a ward committee as nominated by the Executive Mayor or Mayor.
- 6.8 For purposes of evaluating the annual performance of Directors directly accountable to the Municipal Manager, an evaluation panel constituted of the following persons must be established -
- 6.8.1 Municipal Manager;
 - 6.8.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
 - 6.8.3 Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council; and
 - 6.8.4 Municipal Manager from another municipality.
- 6.9 The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels referred to in sub-regulations (d) and (e).

7. SCHEDULE FOR PERFORMANCE REVIEWS

- 7.1 The performance of **Director: Corporate Services** in relation to his / her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

QUARTER	MONTHS	REVIEW DATE
First quarter	July 2021– September 2021	Before the end of October 2021
Second quarter	October 2021– December 2021	Before the end of January 2022
Third quarter	January 2022 – March 2022	Before the end of April 2022
Fourth quarter	April 2022 – June 2022	Before the end of July 2022

- 7.2 The **Mkhambathini Municipality** shall keep a record of the mid-year review and annual assessment meetings.
- 7.3 Performance feedback shall be based on the **Mkhambathini Municipality's** assessment of **Director: Corporate Services** performance.
- 7.4 The **Mkhambathini Municipality** will be entitled to review and make reasonable changes to the provisions of Annexure "B" from time to time for operational reasons. The **Director: Corporate Services** will be fully consulted before any such change is made.
- 7.5 The **Mkhambathini Municipality** may amend the provisions of Annexure B whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Director: Corporate Services** will be fully consulted before any such change is made.

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8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

9. OBLIGATIONS OF THE MKHAMBATHINI MUNICIPALITY

9.1 The Mkhambathini Municipality shall –

- 9.1.1 create an enabling environment to facilitate effective performance by the **Director: Corporate Services**
- 9.1.2 provide access to skills development and capacity building opportunities;
- 9.1.3 work collaboratively with the **Director: Corporate Services** to solve problems and generate solutions to common problems that may impact on the performance of the **Director: Corporate Services**;
- 9.1.4 on the request of the **Director: Corporate Services** delegate such powers reasonably required the **Director: Corporate Services** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.1.5 make available to the **Director: Corporate Services** such resources as the **Director: Corporate Services** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The **Mkhambathini Municipality** agrees to consult the **Director: Corporate Services** timorously where the exercising of the powers will have amongst others –
 - 10.1.1 a direct effect on the performance of any of the **Director: Corporate Services** functions;
 - 10.1.2 Commit the **Director: Corporate Services** to implement or to give effect to a decision made by the **Mkhambathini Municipality**; and
 - 10.1.3 a substantial financial effect on the **Mkhambathini Municipality**.
- 10.2 The **Mkhambathini Municipality** agrees to inform the **Director: Corporate Services** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Director: Corporate Services** to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the **Director: Corporate Services** Performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
 - 11.1.1 A performance bonus of between 5% to 14% of all-inclusive annual remuneration package may be paid to the **Director: Corporate Services** in recognition of outstanding performance to be constituted as follows:

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11.1.2 a score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and

11.1.3 a score of 150% and above is awarded a performance bonus ranging from 10% to 14%.

11.3 In the case of unacceptable performance, the **Mkhambathini Municipality** shall –

11.3.1 provide systematic remedial or developmental support to assist the **Director: Corporate Services** to improve his or her performance; and

11.3.2 after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Mkhambathini Municipality** may consider steps to terminate the contract of employment of the **Director: Corporate Services** on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

12.1 Any disputes about the nature of the employees performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –

- (a) In case of the Municipal Manager, the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the employee; or any other person designated by the MEC; and
- (b) in the case of managers directly accountable to the municipal manager, the executive mayor or mayor within thirty (30) days of receipt of a formal dispute from the employee;

Whose decision shall be final and binding on both parties.

12.1.2 any disputes about the outcome of the employee performance evaluation must be mediated by:-

- (a) In case of the Municipal Manager, the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the employee; or any other person designated by the MEC; and
- (b) In the case of managers directly accountable to the Municipal Manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the **Director: Corporate Services**;

Whose decision shall be final and binding on both parties

13. GENERAL

13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Mkhambathini Municipality**.

13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Director: Corporate Services** in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

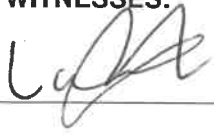
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- 13.3 The performance assessment results of the Director: Corporate Services must be submitted to the MEC responsible for local government in the relevant province as well as the national minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

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SIGNED AT CAMPERDOWN ON THIS THE 23rd DAY OF July 2021.

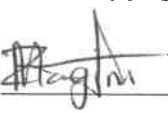
AS WITNESSES:

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MS P.P NGUBANE
DIRECTOR: CORPORATE SERVICES

AS WITNESSES:

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MR S MNGWENGWE
MUNICIPAL MANAGER



Annexure B

ANNUAL PERFORMANCE PLAN, PERSONAL DEVELOPMENT PLAN AND REVIEW FOR MANAGERS

Entered into by and between

**THE MKHAMBATHINI MUNICIPALITY
AS REPRESENTED BY THE
MUNICIPAL MANAGER**

(Duly authorised by Council)

MR S MNGWENGWE

AND

MS P.P NGUBANE

DIRECTOR : CORPORATE SERVICES

[“the Employee”]

01 July 2021 – 30 June 2022

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Period Under Review	
Surname	Ngubane
Name	Phumelele P
Municipality	Mkhambathini
Department	Corporate services
Race	
Gender	Female
Employee Number	
Date of Appointment	
Salary Package	

Performance Plan

Attached as Annexure C

Core Management Criteria (CMC)

CMC's are based on the eleven core competencies – even Manager should be assessed against all those CMC' that are applicable to his/her job. Compulsory CMC' for Managers are highlighted below (NOTE: Weights should be taken from the signed performance agreement for the year under review).

CORE MANAGERIAL COMPETENCIES (CMC)	√ (Indicate Choice)	WEIGHT %	MILESTONES/COMMENTS
1 Strategic Direction and Leadership		10 %	
2. People Management		10 %	
3. Programme and Project Management		10 %	
4. Financial Management		5 %	
5. Change Management		5 %	
6. Governance Leadership		5 %	
7. Moral Competencies		5 %	
8. Planning and Organizing		10 %	
9. Analysis and Innovation		10 %	
10. Knowledge and Information Management		10 %	
11. Communication		10 %	
12. Results and Quality Focus		10 %	

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EVALUATION ON THE CORE OCCUPATIONAL COMPETENCY (COC)

COC's are based on the eleven core competences – every Manager should be assessed against all those COC's that are applicable to his/her job.
 (NOTE: Weight should be taken from the signed performance agreement for the year under review)

CORE OCCUPATIONAL COMPETENCIES (COC)	√ (Indicate Choice)	WEIGHT %	MILESTONES/ COMMENTS
1. Competence in Self-Management		10 %	
2. Interpretation of and implementation within the legislative and national policy framework		10 %	
3. Knowledge of Performance Management and Reporting		10 %	
4. Knowledge of global of South African specific political, social and economic contexts		10 %	
5. Competence in policy conceptualization, analysis and implementation		10 %	
6. Knowledge of more than one functional municipal field/discipline		10 %	
7. Skills in Mediation		10 %	
8. Skills in Governance		10 %	
9. Competence as required by other national line sector department		10 %	
10. Exceptional and dynamic creativity to improve the functioning of the municipality		10 %	
Total percentage		100%	

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PERSONAL DEVELOPMENT PLAN

AREA TO BE DEVELOPED	TYPE OF INTERVENTION	TARGET DATE	PERFORMANCE REVIEW FOR PDP		
			Progress	Barriers	Action to Overcome Barriers
Financial Management	MFM/CPMD	June 2022			

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PERFORMANCE ASSESSMENT RATING

The Assessment Rating will be used to add the score and calculate a final KRA score (80%) and a final CMC and COC's score (20%).

The Table Below should be completed by the summarized total of each panel member (*Note: Weight should be taken from the signed performance agreement for the year under review*)

KPA	WEIGHT	RATING
1. Basic Service Delivery	%	0
2. Municipal Institutional Development and Transformation	%	70
3. Local Economic Development	%	0
4. Municipal Financial Viability and Management	%	10
5. Good Governance and Public Participation	%	10
6. Cross Cutting Issues	%	10
Total		
x 80%		

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Core Management Competencies	Weight	Rating
1. Strategic Capability & Leadership	3 %	
2. Programme & Project Management	2 %	
3. Financial Management	5 %	
4. Change Management	2 %	
5. People Management	3 %	
6. Governance Leadership	5 %	
Total		
x 20%		

Core Occupational Competencies	Weight %	Rating
1. Moral Competence	3 %	
2. Planning and Organizing	3 %	
3. Analysis and Innovation	2 %	
4. Knowledge and Innovation	2 %	
5. Communication	5 %	
6. Result and Quality Focus	5 %	
Total		
X 20%		

Key Results

KEY PERFORMANCE AREA	(A) Sub- Total	(B) % Of Assessment
KRA (Key Result Area)		80%
CC (Conduct Criteria)		20%
c) FINAL SCORE		
FINAL SCORE IN PERCENTAGE (C/5X100)		

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AGREEMENT TO PERFORMANCE AND DEVELOPMENT PLAN

I agree with the objectives as set out in the above Performance and Development Plan and undertake to achieve the objectives as agreed on.

SIGNATURE:.....



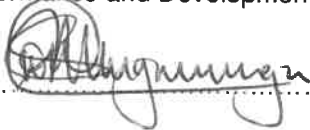
Name of Director Ms MP Ngubane

Date:.....

23rd July 2021

I undertake to support **Ms MP Ngubane** (Director of Corporate Services) with the achievement of the above Performance and Development Plan .

SIGNATURE:.....



Municipal Manager Mr S Mngwengwe

Date:.....

23 JULY 2021

ORGANISATIONAL SCORECARD FOR 2021/2022
CORPORATE SERVICES

SDBIP REPORT 2021/2022

ALIGNMENT WITH NATIONAL POLICY FRAMEWORK	IDP, BUDGET AND B2B REF NUMBERS (ALIGNMENT)		STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATORS	DETAILED PERFORMANCE MEASURE	DEMAND	BASELINE		ANNUAL TARGET	QUARTER 1 TARGET	QUARTER 2 TARGET	QUARTER 3 TARGET	QUARTER 4 TARGET	BUDGET	WARD INFORMATION	Means of Verification (POE)	RESPONSIBLE DEPARTMENT
	IDP REF NO.	MSCOA REF NO.					B2B REF NO.	2020/2021									
KEY PERFORMANCE AREA: MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION OUTPUT 1: IMPLEMENT A DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING PLANNING AND SUPPORT OUTCOME 9: A RESILIENT, ACCOUNTABLE, EFFECTIVE AND EFFICIENT LOCAL GOVERNMENT SYSTEM	MIDT1	N/A	B2B-5	A functional organizational structure	Number of reports on vacancies filled	4	New	4	1	1	1	1	1	N/A	Institutional	Reports on vacancies filled and appointment	Corporate Services
					Appointments of competent employees	4	New	4	1	1	1	1	N/A	Institutional	Council resolution and Relation policy	Corporate Services	
					Monthly Leave reconciliation report	12	New	12	3	3	3	3	N/A	Institutional	Monthly leave reconciliation reports	Corporate Services	
					Monitored probation period	4	New	4	1	1	1	1	N/A	Institutional	Probation reports from HOD's	Corporate Services	
					Training of employees on staff retention	1	New	1	1	1	1	1	N/A	Institutional	Attendance registers and training reports	Corporate Services	
					Cascading of IPMS to all employees	4	New	4	1	1	1	1	N/A	Institutional	Implementation reports	Corporate Services	
	MIDT2	N/A	B2B-5	To ensure sound human resource management	Number of reports on attendance registers being reconciled	12	New	12	3	3	3	3	3	N/A	Institutional	Report and attendance register	Corporate Services
					Library Outreach	2	New	2	N/A	N/A	N/A	1	N/A	Institutional	Minutes and Attendance registers	Corporate Services	
					Implementation of WSP	4	4	4	1	1	1	1	N/A	Institutional	Training Reports on WSP implemented	Corporate Services	
	MIDT5	N/A	B2B-5	To ensure that municipal staff is skilled according to job requirements	Date by which the WSP and the ATR is submitted to LGSETA	30-Apr-2022	New	30-Apr-2022	N/A	N/A	N/A	N/A	30-Apr-22	N/A	Institutional	Acknowledgement of receipt from LGSETA	Corporate Services
					Functional Health and Safety Committee	4	4	4	1	1	1	1	N/A	Institutional	UTS Committee Minutes and attendance register	Corporate Services	
	MIDT7	N/A	B2B-5	To promote occupational health and safety in the workplace	Monthly fuel reconciliation reports	12	New	12	3	3	3	3	3	N/A	Institutional	Fuel reconciliation reports and statements	Corporate Services
Fleet management reports to portfolio					4	4	4	1	1	1	1	N/A	Institutional	Fleet management reports, portfolio	Corporate Services		
Training of employees on the reviewed Fleet					31 - Dec-2021	New	31 - Dec-2021	N/A	N/A	N/A	N/A	N/A	Institutional	Fleet workshop	Corporate Services		
MIDT8	N/A	B2B-5	To ensure that efficient fleet management	ICT Disaster Recovery Plan implemented	30-June 2022	New	30-June 2022	N/A	N/A	N/A	N/A	30-Jun-22	TBC	Institutional	Report on implementation and Disaster recovery Plan	Corporate Services	
				Implementation of the ICT Disaster Recovery Plan	30-June 2022	New	30-June 2022	N/A	N/A	N/A	N/A	N/A	Institutional	Report on implementation and Disaster recovery Plan	Corporate Services		

KEY PERFORMANCE AREA: CROSS PERFORMANCE WINDOW OF SINGLE OUTPUT	N/A	Management	Functional ICT Helpdesk	Number of monthly reports on resolution of ICT queries	12	New	12	3	3	3	3	N/A	Institutional	Reports on resolution of ICT queries	Corporate Services
MIDT10	N/A	To promote healthy lifestyle amongst staff members.	To co-ordinate 2 implementation of wellness programmes	31-Dec-21 and 30-Jun-22	31-Dec-21 and 30-Jun-22	New	31-Dec-21 and 30-Jun-22	N/A	N/A	N/A	N/A	TBC	Institutional	Attendance registers	Corporate Services
MIDT11	N/A	To ensure an effective and efficient Registry Management	Implementation of Date of Registry file Plan Registry File Plan	31-Jun-2022	31-Jun-2022	New	31-Jun-2022	N/A	N/A	N/A	N/A	N/A	Institutional	Report and registry Plan	Corporate Services
MIDT12	N/A	To ensure that employment equity targets are met	Employment Equity Report submitted to the Department of Labour	15-Jan-22	15-Jan-22	New	15-Jan-22	N/A	N/A	N/A	N/A	N/A	Institutional	Acknowledgement of Receipt from the Department of Labour Employment Equity Report	Corporate Services

NKPA: FINANCIAL VIABILITY AND MANAGEMENT

KEY PERFORMANCE AREA: GOOD GOVERNANCE AND EFFICIENT LOCAL GOVERNMENT SYSTEM	FIN2	To ensure that the Departmental Budget is spent according to budget projection	Implementation of budget and Adjustments submitted <th>4</th> <th>4</th> <th>4</th> <th>4</th> <th>1</th> <th>1</th> <th>1</th> <th>1</th> <th>N/A</th> <th>Institutional <th>Budget Implementation Reports <th>Corporate Services</th> </th></th>	4	4	4	4	1	1	1	1	N/A	Institutional <th>Budget Implementation Reports <th>Corporate Services</th> </th>	Budget Implementation Reports <th>Corporate Services</th>	Corporate Services
FIN2	N/A	To ensure that the Departmental Budget is spent according to budget projection	Implementation of budget and Adjustments submitted	2	new	2	2	N/A	N/A	N/A	N/A	N/A	Institutional	Reports with budget inputs	Corporate Services

NKPA: GOOD GOVERNANCE

KEY PERFORMANCE AREA: GOOD GOVERNANCE AND EFFICIENT LOCAL GOVERNMENT SYSTEM	GG1	To implement and maintain effective enterprise risk management	Update Report on the Risk Management	4	4	4	4	1	1	1	1	N/A	Institutional <th>Updated risk register and attendance <th>Corporate Services</th> </th>	Updated risk register and attendance <th>Corporate Services</th>	Corporate Services
GG1	N/A	To implement and maintain effective enterprise risk management	Update Report on the Risk Management	11	11	11	11	3	2	3	3	N/A	Institutional	Minutes and Attendance registers	Corporate Services
GG4	N/A	To transform the municipality into a performance driven institution	Number of EXCO meetings held	11	11	11	11	3	2	3	3	N/A	Institutional	Minutes and Attendance registers	Corporate Services
GG4	N/A	To transform the municipality into a performance driven institution	Coordinate Meetings of MPAC, LIF and 4 Portfolio Committees	24 (6 meetings per committee per quarter)	24 (6 meetings per committee per quarter)	24 (6 meetings per committee per quarter)	24 (6 meetings per committee per quarter)	6 committee meetings (1 portfolio meeting per quarter)	6 committee meetings (1 portfolio meeting per quarter)	6 committee meetings (1 portfolio meeting per quarter)	6 committee meetings (1 portfolio meeting per quarter)	N/A	Institutional	Minutes and Attendance registers	Corporate Services
GG9	N/A	To ensure that services provided to the municipality	Quarterly Performance Reports on	4	4	4	4	1	1	1	1	N/A	Institutional	Quarterly PMS Report and Submission	Corporate Services
GG9	N/A	To ensure that services provided to the municipality	Assess and Report on Performance of Service Providers	2	2	2	2	1	N/A	N/A	N/A	N/A	Institutional	Reports on Service provider performance	Corporate Services

KEY PERFORMANCE AREA : CROSS CURRING ISSUES

KEY PERFORMANCE AREA : CROSS CURRING ISSUES	CC10	To ensure strategic development and	Coordinate the IDP Representative Forum meetings <th>2</th> <th>2</th> <th>2</th> <th>2</th> <th>N/A</th> <th>1</th> <th>1</th> <th>1</th> <th>N/A</th> <th>Institutional <th>Minutes and Attendance registers <th>Corporate Services</th> </th></th>	2	2	2	2	N/A	1	1	1	N/A	Institutional <th>Minutes and Attendance registers <th>Corporate Services</th> </th>	Minutes and Attendance registers <th>Corporate Services</th>	Corporate Services
CC10	N/A	To ensure strategic development and	Coordinate the IDP Representative Forum meetings	4	New	4	4	1	1	1	1	N/A	Institutional	Minutes and Attendance registers	Corporate Services